Fastly for Software-as-a-Service

Accelerate platform innovation and deliver superior user experiences

Software and apps have become an integral part of our daily lives, and because of that, consumer expectations for how they experience these apps has soared. At the same time, the number of options for any given solution area have exploded, making it more competitive than ever for SaaS companies to win and keep customers. SaaS providers are expected to deliver highly available, reliable services while continuously enhancing their offering. Furthermore, these cloud-native apps must remain performant and secure across all points of access – desktop, mobile, in-app integrations – and in every corner of the globe.

Equipping your developers with the tools necessary to quickly and confidently build, ship and monitor code deployments is critical to providing best-in-class software that continues to delight. Fastly’s edge cloud platform helps companies like Shopify, Stripe, and LaunchDarkly operate at peak performance to deliver exceptional user experiences. With Fastly, technology companies are empowered to build faster, more secure, nimble services at scale.
Move fast, but spend less

SaaS users expect a fast experience whether they're accessing your website directly or via integrations from other services. This creates a reliance on dynamic content, such as API requests, which comprise a significant portion of response volume. However because API responses change frequently and unpredictably, they're notoriously hard to cache. Fastly helps you overcome this challenge. Our edge cloud platform allows you to programatically purge invalid content in 150 milliseconds on average*, thereby allowing you to cache dynamic content, including API responses.

Being able to cache both static and dynamic content allows you to deliver a faster user experience and realize greater origin offload — which translates to the dual benefits of stability and cost savings.

Learn more about caching API responses →

Scale with confidence

Technological failures have the potential to bring business to a halt for SaaS companies, especially platforms that power the businesses of their users. They aren’t just an inconvenience — they’re a breach of trust. Your users want assurance that your site will remain performant regardless of traffic spikes and fluctuations. Fastly’s edge cloud network can easily accommodate traffic spikes and origin failures, without the need to modify your infrastructure. Our load balancer instantly scales to multiple terabits per second (Tbps) for cost-effectiveness and transparency. We have no time-based scaling limitations or capacity constraints. Our network enables us to consistently route requests to the most optimal Fastly POP and server while ensuring high availability. We can therefore easily accommodate traffic spikes without requiring you to modify your infrastructure.

Learn more about load balancing at scale →

Visibility you can act on

With real-time analytics and streaming logs, you’ll have actionable insights to respond to user behaviors, security issues, and website health problems without delay. Fastly allows you to instantly see activity and take immediate action. You can also monitor the impact of new feature deployments and make

*As of Dec 31 2019
decisions on rollbacks as necessary — with the power to revert to previous stable code within seconds. Fastly allows you to log any aspect of requests or responses, and we’re integrated with over 30 logging endpoints for analysis and alerting.

**Learn more about real-time logs for complete visibility →**

**Scale security in any environment**

Fastly protects your web apps and APIs at scale, wherever they are — on-premises, cloud, containers or hybrid environments. Our award-winning next-gen Web Application Firewall (WAF) and Runtime Application Self Protection (RASP) solutions protect your organization’s entire application portfolio and provide the visibility that empowers DevOps and security teams to make their apps more resilient. Gain protection against advanced threats, including account takeover, malicious bots, API abuse, and more — all in one solution. Our platform is designed for agile teams and includes 30+ integrations with common DevOps tools and infrastructure platforms. With Fastly, you can build, deliver, scale, and secure your apps and APIs with confidence.

**Learn more about security capabilities →**

**Edge enabled engineering velocity**

Fastly frees engineering teams to execute code at the edge with exceptional speed. We complement your current tech stack, allowing you to continue to embrace modern app development within multi-cloud environments or across infrastructure platforms. We support your commitment to accelerating innovation and facilitating CI/CD. Fastly works how you work – you can program in familiar languages, port code across cloud providers, and get up-to-the-second views of your services. Additionally, we provide tools such as Fastly Fiddle, where developers can build custom solutions and test code prior to deployment.

**Learn how Fastly’s supports continuous integration & delivery →**

“For our team, keeping our API up at all times and making sure it delivered high performance across the globe was crucial. But we knew we didn’t have the resources to deliver global, highly scalable performance with near 100% uptime. So we turned to a company that did: Fastly.”

Jake Lumetta  
CEO

“If we had to build a scalable, global CDN ourselves, it would require an incredibly heavy investment to get the same level of scale that we have with Fastly.”

Eoin Crowley  
Director of Platform Infrastructure
Enjoy world class support

With a customer satisfaction rating (CSAT) of over 95% for the past three years running, we pride ourselves on our customer relationships. Fastly's world-class support includes help from engineers through chat, in-depth technical documentation, solutions packages, and more. With choices ranging from white-glove to self-service, we offer everything to fit your support needs.

Learn more about Fastly support →

Getting started

Find out why customers like Shopify, Stripe, and LaunchDarkly choose Fastly.

To learn more, please contact us at sales@fastly.com, and visit our Software-as-a-Service webpage.

Contact Sales